

# Join the Trellis Team

Be part of creating joy in life and aging...  
by caring, connecting and celebrating



I love the Residents.  
I love the shifts that I work.  
I love the Residents.  
I love the management.  
I love the Residents.  
I love the group of peers  
I work with.  
I love the Residents.

— Employee feedback from the annual  
Satisfaction Survey

Working with Seniors is very meaningful and rewarding work. It is about well-being and quality of life – and helping others find joy in the remaining chapters of their lives.

We are looking for great people who share our values to join our team in providing exceptional care & service. Our Vision of creating joy in life and aging by caring, connecting and celebrating allows us to build relationships with each other and support each other through the good times and the bad. It is what makes us a family! We invite you to join us!



Our team consists of Residents, families, Service Partners, staff teams and volunteers.

We all have the chance, each day, to positively contribute to the lives of our Residents and their families through connection.

## Become a Service partner

Our partners share our commitment to Resident-focused care. We work very closely with both the local community as well as national organizations to build long term partnerships and service connections that help support our Residents. Some examples of great service partnerships that we have at other homes include:

- 🌱 The Alzheimers Association, CNIB, Heart & Stroke Foundation, and other specialty organizations;
- 🌱 Seniors connections such as churches, clubs and groups;
- 🌱 Mother Goose, Children's Daycares, Elementary and Secondary schools and other intergenerational groups; and
- 🌱 Service contractors for care, recreation and support, allied professional contractors, trade unions and other employee-related groups.

## Become a Team Member

Our Team Members have a passion for Seniors' care and know the value of quality care and service. Our 'We Care' culture embraces teamwork blended with a passion for learning and a positive outlook. Our Team Members are adaptable and flexible while being accountable for results. By understanding we are unique individuals our Healthy Workplace Program provides ways to support us in all aspects of our lives...emotional, environmental, financial, intellectual, occupational, physical, social and spiritual, including:

- 🌿 A comprehensive education program that supports different learning styles. Our program features a different education theme each month, and opportunity to access the training materials through our online training hub, in-services, or paper-based;
- 🌿 Regular performance reviews and feedback with a focus on growth and development, leading to increased workplace autonomy;
- 🌿 A workplace that walks the talk on safety of the Team Members, providing regular safety and violence prevention training and showcasing our Safety Star peer program;

## Become a Volunteer

Our Volunteers provide the meaningful 'extras'. While our service funding meets the needs of our residents, there is always more we want to do. It is our goal to move beyond managing risk and ensuring safety into promoting quality of life and enhancing living. To do this, we need helping hands by Volunteers doing things such as:

- 🌿 Participating in (and/or chairing) the Family Council;
- 🌿 Attending events and helping out as needed;
- 🌿 Providing "porter" support (with proper training) to ensure everyone who can attend an event is able to get there;

- 🌿 Open communication – we regularly seek feedback from employees and hold regular Team Meetings to facilitate the communication of important information;
- 🌿 State of the art tools and equipment to do a great job; and
- 🌿 A fun and engaging working environment that includes opportunities for social interaction.

Our team includes full time, part time and casual team member positions:

- 🌿 Professional nurses (RNs, RPNs, LPNs)
- 🌿 Care and recreation workers (RCAs, Recreation Therapist, Rec Aides)
- 🌿 Dining and support services (Housekeeping, Laundry and Maintenance)
- 🌿 Allied specialists (Dietitian, Occupational Therapy, Social Work)
- 🌿 Management and administration (General Manager, Care Managers, Maintenance Manager and Admin/Human Resource support)

As a Team Member, you will be integral to creating joy in life and aging by caring, connecting celebrating! Creating a home-like environment that offers comfort, dignity and quality of life for residents shows how we embrace our culture of caring.

- 🌿 Helping with games, reading and light recreation services;
- 🌿 Putting up decorations for festive events (such as a festival of lights); and
- 🌿 Bringing your family and friends for meals and making the home a home.

There are many roles for Volunteers and we welcome the extra help. As we work with vulnerable people, our selection process requires detailed screening as well as proper training and orientation to ensure the best experience for all.



We are excited to build on many existing relationships and to grow new connections in our care home. We hope to get to know you better and to see where you best fit as part of this exceptional team, creating joy in life and aging by caring, connecting celebrating! It is what makes life worth living!

*Come join us!*

